



DEAR VISITOR

Thank you for considering us, the RainTree Care family, to care for your loved ones.

We want to assure you, that **caring for the health and safety our residents and staff is our top priority.** We can proudly report to you that our strict infectious control procedures, self-imposed isolation measures together with an incredible staff that follows every guideline regarding this pandemic has kept our facility a COVID-19 free facility.

As the recent spread of COVID-19 around the world is of significant public concern, you might ask yourself, **"Is it safe to work with a care facility in the Philippines?"**.

We acted early - **on March 15, 2020 we have placed our facility under complete isolation lock-down.**

Since then not only our residents are living here, but also our staff agreed to not go home. Our spacious 1500 m² property gives enough space for our 16 residents and 25 staff.

For our staff's comfort, we have converted offices into bedrooms and are financing social, physical and sport activities for them.

As we are under isolation lock-down, we can continue group activities for our residents, e.g. bingo and movie afternoons and dining room meals. An especially important and popular activity of our resident, the Sunday church visit to the nearby Miraculous Medal Shrine, we are now screening every Sunday through Facebook live into the social area.



At the same time, **we continue to run our facility on a heightened hygiene security protocol, developed by our Director of Nursing from Germany.** All our health and hygiene protocols are reviewed regularly and are updated with measures recommended by the Philippine Department of Health (DOH) and the Robert Koch Institute, the official public health institute of Germany.

We sanitize all hard surface-high touch areas 3-times per day. We faithfully follow our guidelines of disinfecting of arriving goods, exit and entry protocols, hygienic handling of laundry, food preparation, hand washing, and thorough sanitation in accordance with DOH guidelines. We have sufficient stocks of Personal Protective Equipment for several weeks, should the need arise.





Through the above measures we were able to establish a safe environment and at the same time still a homey, worry free residence for all of our residents and staff.

As **COVID-19 free facility**, we are still admitting residents, under the strictest of guidelines as mandated by our Director of Nursing. All our new residents are undergoing COVID-19 testing and quarantine protocols until cleared by our Director of Nursing and resident Geriatrician. This places our current residents, their families, and you at **peace of mind**.

WE CARE. WE VALUE.



RainTree

CARE SERVICES & SENIOR RESIDENCES

Feel free to contact us at 8801-0527 or 0917-751-5151 from Mon to Fri 8am to 5pm
You can also email us anytime at inquiries@raintreecare.com

Bahay Dona Rosario by RainTree Care

918 Acacia Str., Dona Rosario Heights, Sucat, Muntinlupa, 1770 Philippines